

QUALITY POLICY



WMR'S core business is recycling large quantities of metals and other valuable commodities from a range of post-consumer, municipal and industrial sources.

To ensure our that our products and services satisfy our customers' requirements:

- Continually maintain, review, and seek to improve an effective and efficient Quality Management System which meets the requirements of BS EN 9001 and BN EN 14001.
- Ensure that suitable and sufficient resources are provided to enable achievement of our objectives and targets.
- Aim to continually improve our products and services to customers by seeking their views and making necessary changes to deliver customer satisfaction.
- Ensure that all applicable compliance obligations are complied with.
- Hold regular reviews of our policy, systems, and practices to ensure continual improvement in our quality management system.

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